

# EMPLOYMENT SECURITY COMMISSION

IS THE EFFORT WORTH THE  
RESULTS?

# EMPLOYMENT SECURITY COMMISSION

- Questions that some of the Tax Collectors have:
- 1. What kind of information do they retain?
- 2. Who is the contact at ESC?
- 3. How do I go about setting up the transfer of data for batching?

# ESC QUESTIONS – (CONT'D)

- 4. What format do they use?
- 5. Is the effort worth the results?
- 6. How could it be improved on both sides?
- 7. What pitfalls have you experienced?

# Question 1 – What kind of information do they retain?

- Ramon Revilla will present a slide presentation showing what information is available and how to obtain that information on an individual taxpayer.

# North Carolina Identity Service (NCID)

ITS Service Desk: 919-754-6000

Website:

<http://ncid.its.state.nc.us>

- State/local government
- Integration forms
- Divisions/Sections – complete word document
- E-mail completed document for setup

```
State
File Edit View Tools Help
Clear Erase PA1 PA2 PA3 EraseF
152.31.129.250 VIA TCP/IP TO THE NORTH CAROLINA STATE NETWORK --
-- CUSTOMER SUPPORT CENTER: (919) 754-6000 / 1-800-722-3946 --
* * * * * W A R N I N G * * * * *
* THIS IS A GOVERNMENT COMPUTER SYSTEM AND IS THE PROPERTY OF THE STATE OF *
* NORTH CAROLINA. USERS HAVE NO EXPECTATION OF PRIVACY. USE OF THIS COMPUTER*
* SYSTEM IS SUBJECT TO MONITORING OR OTHER REVIEW BY THE GOVERNMENT OPERATOR*
* OR OTHERS. UNAUTHORIZED OR IMPROPER USE OF THIS SYSTEM MAY RESULT IN *
* ADMINISTRATIVE DISCIPLINARY ACTION AND CIVIL AND CRIMINAL PENALTIES. *
* USE OF THIS SYSTEM CONSTITUTES CONSENT TO MONITORING. *
* * * * *
APPLICATION:
Online 20,41
```

# APPLICATION – Enter SCC3ESC

```
EEEEEEEEEEEEEE\          SSSSSSSSSSS\          CCCCCCCC\
EEEE\////////////////\    SSSSSSSSSSSSSSS\    CCCCCCCCCCCCCC\
EEEE\          SSSS\          SS\          CCCC\          CCC\
EEEE\        SSSS\          CCCC\
EEEEEEEEEEEE\          SSSS\          CCCC\
EEEE\////////////////\    SSSS\          CCCC\
EEE\          SS\          SSSS\          CCCC\          CCC\
EE\          SSS\          SSSSS\          CCCCC\          CCC\
EEEEEEEEEEEE\  ###\    SSSSSSSSSSSSSSS\  ###\    CCCCCCCCCCCCCC\
\////////////////\  ###\  \////////////////\  ###\  \////////////////\  #
```

Userid ====> [REDACTED] Billing Code ==> [REDACTED] -ESC  
Password ==> [REDACTED] New Password ==> [REDACTED]

Please fill in your userid and password then press ENTER

: -----  
E TO THE EMPLOYMENT SECURITY COMMISSION OF NORTH CAROLINA

-----  
Terminal: ZNU03263 Printer: [REDACTED] PF Keys: 1/13=Help 3/15

TYPE IN USERID      TYPE IN BILLING CODE      TYPE IN  
PASSWORD



TLS Display - A - ZN502040  
KEY\_MNEMONIC\_FILE KEY\_MNEMONIC\_EDIT KEY\_MNEMONIC\_VIEW KEY\_MNEMONIC\_COMMUNICATION KEY\_MNEMONIC\_ACTION KEY\_MNEMONIC\_HELP

CMD==> b\_ SCC3

ESC ONLINE MENU  
PRIMARY MENU

CMD	DESCRIPTION	CMD	DESCRIPTION
B	UI BENEFIT SYSTEM	E	MISC EMPLOYMENT SERVICES
G	GENERAL (NEWS, ETC.)	I	MISC CLIENT SERVICES
M	MISC BENEFIT SYSTEM FUNCTIONS	T	TAX ACCOUNTING INQUIRY
U	TAX ACCOUNTING UPDATE	W	WAGE RECORD SYSTEM
X	EXIT MENU PROGRAM TO CICS		

KEYS: PF1/13=HELP; PF2/14=LOGOFF; PF3/15=END; PA1=ALTERNATE SESSION (1)

MA + a 01/010

KEY_PF1	KEY_PF2	KEY_PF3	KEY_PF4	KEY_PF5	KEY_PF6	KEY_ENTER	KEY_PA1	KEY_ATTN	KEY_INSERT	KEY_NEWLINE
KEY_PF7	KEY_PF8	KEY_PF9	KEY_PF10	KEY_PF11	KEY_PF12	KEY_CLEAR	KEY_PA2	KEY_SYSREQ	KEY_THE_DELE...	KEY_NEXT_PAD

scc.its.state.nc.us:992

ON THE COMMAND LINE TYPE B THEN HIT ENTER



CMD==> w6\_

NORTH CAROLINA - EMPLOYMENT SECURITY COMMISSION  
UNEMPLOYMENT INSURANCE - BENEFIT SYSTEM

BENEFIT MAIN OPTION SCREEN

PRESS PF1 OR PF13 - PREFERENCE / HELP  
PF2 OR PF14 - RETURN TO CICS SIGN ON SCREEN  
PF3 OR PF15 - RETURN TO NEXT HIGHER LEVEL  
PF4 OR PF16 - RESERVED  
PF5 OR PF17 - PROGRAM SPECIFIC  
PF6 OR PF18 - EXECUTE / CONFIRM ACTION  
PF7 OR PF19 - PAGE BACK  
PF8 OR PF20 - PAGE FORWARD  
PF9 OR PF21 - RESERVED  
PF10 OR PF22 - SHIFT LEFT  
PF11 OR PF23 - SHIFT RIGHT  
PF12 OR PF24 - CANCEL EXECUTION / DENY  
CLEAR - SPECIAL FUNCTIONS ASSIGNED  
PA1 - ALTERNATE SESSION

KEY 'HELP' ON COMMAND LINE AND PRESS ENTER TO DISPLAY TRANSACTION LIST

(1)  
01/011

KEY_PF1	KEY_PF2	KEY_PF3	KEY_PF4	KEY_PF5	KEY_PF6	KEY_ENTER	KEY_PA1	KEY_ATTN	KEY_INSERT	KEY_NEWLINE
KEY_PF7	KEY_PF8	KEY_PF9	KEY_PF10	KEY_PF11	KEY_PF12	KEY_CLEAR	KEY_PA2	KEY_SYSREQ	KEY_THE_DELE...	KEY_NEXT_PAD

pcc.its.state.nc.us:992

ON COMMAND LINE TYPE W6

CMD==>  
04/08/2011

PAGE 1 OF 1

W6 - WAGE HISTORY FILE

SSN: 333 33 3333 NAME 1: TREE

EMPLOYER INFORMATION			---	USED	---	QUARTER		ACTIVITY
ACCT NO.	NAME	NAME	QTR	ST	DATE	EARNINGS	SEA	DATE CD

NO RECORD FOUND ON MASTER FILE

---

(1)  
05/007

CMD==>  
04/08/2011

W6 - WAGE HISTORY FILE

SSN: 999 99 9999 NAME 1: ROCK

EMPLOYER INFORMATION				-- --USED-- --		QUARTER	SEA	ACTIVITY
ACCT NO.	NAME	NAME	QTR	ST	DATE	EARNINGS		DATE CD
9974983	PITT COUNTY	ROCK	1/2010			11,950.00	N	04/21/10
9974983	PITT COUNTY	ROCK	2/2010			12,000.00	N	07/21/10
9974983	PITT COUNTY	ROCK	3/2010			3,751.09	N	10/12/10
9974983	PITT COUNTY	ROCK	4/2010			459.63	N	01/24/11

W6 - WAGE HISTORY FILE

SSN: 999 99 9999 NAME 1: ROCK

EMPLOYER INFORMATION				-- --USED-- --		QUARTER	SEA	ACTIVITY
ACCT NO.	NAME	NAME	QTR	ST	DATE	EARNINGS		DATE CD
9974983	PITT COUNTY	ROCK	1/2010			11,950.00	N	04/21/10
9974983	PITT COUNTY	ROCK	2/2010			12,000.00	N	07/21/10
9974983	PITT COUNTY	ROCK	3/2010			3,751.09	N	10/12/10
9974983	PITT COUNTY	ROCK	4/2010			459.63	N	01/24/11

CMD==> T.EMM 9974983

XT152M EMPLOYER MASTER RECORD

DATE: 04/08/2011

ACCT NO: 99-74-983

FID NO: 56-9999999

CREATED: 11/23/1985

PITT COUNTY

HUMAN RESOURCES DEPARTMENT

1717 W 5TH STREET

GREENVILLE

NC 27834-1601

COUNTY : PITT

FTA : R L BOYD

LOCAL OFF: 04100

BUS PHONE: ( 252 ) 902 - 3000

CONTACT: CHRIS MCDOUGAL

PHONE: ( 252 ) 902 - 3006 EXT:

E-MAIL:

CFMCDUGAL@CO.PITT.NC.US

TITLE: STAFF ACCT II

REMITTERS: CLM: 011833 TAX:

- SIC: 9131
- NAICS: 921140
- STATUS: ACTIVE
- EFFECTIVE:

CMD==> SA 9974983

XT152M EMPLOYER MASTER RECORD

DATE: 04/08/2011

ACCT NO: 99-74-983

FID NO: 56-9999999

CREATED: 11/23/1985

PITT COUNTY

HUMAN RESOURCES DEPARTMENT

1717 W 5TH STREET

GREENVILLE

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COUNTY : PITT

FTA : R L BOYD

LOCAL OFF: 04100

BUS PHONE: ( 252 ) 902 - 3000

CONTACT: CHRIS MCDOUGAL

PHONE: ( 252 ) 902 - 3006 EXT:

E-MAIL:

[CFMCDUGAL@CO.PITT.NC.US](mailto:CFMCDUGAL@CO.PITT.NC.US)

TITLE: STAFF ACCT II

REMITTERS: CLM: 011833 TAX:

- SIC: 9131
- NAICS: 921140
- STATUS: ACTIVE
- EFFECTIVE:

CMD = = = > SA 9974983

XT153M1

S P E C I A L A D D R E S S E S

ACCOUNT NO: 99 - 74 - 983  
PITT COUNTY

USAGE

NAME AND ADDRESS

SPECIAL  
CLAIMS  
ADDRESS

PITT COUNTY  
HUMAN RESOURCE DEPARTMENT  
1717 WEST 5TH STREET  
GREENVILLE NC 27834

## Question 2 – Who is the contact at ESC?

You must first sign an agreement with the Employment Security Commission of NC to access the ESC database.

Contact Information for requesting batches  
Viline Cherlinczuk Paralegal and Assistant Secretary to the  
NC Employment Security Commission  
Post Office Box 25903 Raleigh, NC 27611  
919-733-4636, 919-733-8745 (fax)  
Email information for Viline Cherlinczuk  
[Viline.Cherlinczuk@ncesc.gov](mailto:Viline.Cherlinczuk@ncesc.gov)



## Question 2 (continued)

### Who is contact at ESC?

- The I T Department Manager is Neelam Mathur, my contact is Ed Arpin, his e mail [edward.arpin@ncesc.gov](mailto:edward.arpin@ncesc.gov).

# QUESTION 3 – How do I go about setting up the transfer of data?

- STEP 1 – Retrieve Social security numbers from batching at Accurint or other skip tracing companies.
- STEP 2 – Run report for batching to see how many requests for employment you have.
- STEP 3 – Advise Viline with ESC the number of records you have and she will give you a price.

## QUESTION 3 – How do I go about setting up the transfer of data?

- STEP 4 – Send check along with request letter to Viline at ESC.
- STEP 5 – Viline will submit your request to the ESC IT department.
- STEP 6 – The ESC IT Department will contact you when they are ready for you to submit the file to them.

## QUESTION 3 – How do I go about setting up the transfer of data?

- STEP 7 – THE ESC IT department will advise when the file is ready to pull down through a secure web site.
- STEP 8 – Put employer information into your computer system.

# Question 4 – What format do they use?

- This question will be answered at a later date by ESC.

# Question No. 5 -Is the effort worth the results?

- 
- RESULTS FROM CLEVELAND COUNTY:
- Submitted first file of 28,000 social security numbers- COST \$1100.00
- Received 19,000 current employers
- Garnished 5,538 - \$1,791,767.66 within four months

# Question No. 5 -Is the effort worth the results? (CONT'D)

Within ten days of sending the first letter Cleveland County collected \$750,234.68.

Also during that four months, \$78,000.00 in garnishment fees were collected.

## Question No. 6 –How can it be improved on both sides?

- 1. ESC to give all Counties the format needed to retrieve batch information.
- 2. All Counties should send request in the same format as requested by ESC.
- 3. Request ESC to give us a standard pricing format instead of getting pricing for each batch.



# Question 7 – What pitfalls have you experienced?

- 1 – Long times between initial request and completion of data.
- 2 – Presently on hold for batching requests.

**ANY QUESTIONS?**